



The Complete Project Management Office Handbook, Third Edition (ESI International Project Management Series)

Gerard M. Hill

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This updated and completely revised edition of a bestseller extends the concepts and considerations of modern project management into the realm of project management oversight, control, and support. Illustrating the implications of project management in today's organizations, **The Complete Project Management Office Handbook, Third Edition** explains how to use the project management office (PMO) as a business integrator to influence project outcomes in a manner that serves both project and business management interests.

Helping you determine if a PMO is right for your organization, this edition presents a five-stage PMO competency continuum to help you understand how to develop PMOs at different competency levels and associated functionalities. It also identifies five progressive PMO development levels to help you identify which level is best for your organization. Updates to this edition include:

- A refinement of the 20 PMO functions that guide PMO setup and operations
- A new section that provides an effective evaluation of PMO maturity indicators based on the prescribed 20 PMO functions presented in the handbook
- A new section on *Establishing a Project Management Office* that details a comprehensive process for determining the needs, purpose, and functionality for a new PMO
- Best practices that have cross-industry value and applicability

The book includes checklists, detailed process steps, and descriptive guidance for developing PMO functional capability. The up-to-date PMO model defined will not only help you better understand business practices in project management, but will also help you to adapt and integrate those practices into the project management environment in your organization.

For anyone associated with start-up and smaller PMOs, the book explains what can be done to create less rigorous PMO functional capabilities. It also includes helpful insights for those who need to specify and demonstrate "quick-wins" and early PMO-based accomplishments in their organization.

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