



Social Care, Service Users and User Involvement (Research Highlights in Social Work)

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Social Care, Service Users and User Involvement provides a definitive introduction to practical, philosophical and theoretical issues at the heart of user involvement.

This book provides an accessible account of the latest research findings regarding user involvement on three levels: the delivery and provision of services, practice and practitioners, and research and evaluation. It explores a wide range of service user needs and concerns, including the latest developments in personalisation and the effect of the Equality Act 2010. First-hand accounts illustrate the range of issues and service user needs which could be addressed by increased involvement within and beyond the social care system. The book also distinguishes between user views and user involvement, and addresses their processes outcomes and impact, as well as their measurement.

This book will be a key source of information for care workers, service managers, policy makers, researchers, service users and social and health care professionals involved in social care and support service planning.

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